



Streamlining Operations in Housing Authority

Cross-functional Professionals Supporting Legal, Housing, Finance, IT, and Compliance Initiatives

About Infojini

A Trusted Partner for Powering Government-Led Digital and Technology Initiatives

Founded in 2006, Infojini Inc. is a proven technology consulting and solutions partner supporting federal, state, and local government agencies in delivering secure, reliable, and citizen-focused digital services. With nearly two decades of experience, we help public sector organizations modernize legacy systems, strengthen data foundations, and improve service delivery at scale, while meeting strict regulatory, security, and compliance requirements.

Why Choose Us

We Build Technology. We Deliver Trust.



Mission-Aligned
Delivery



Compliance-First
Approach



Proven Procurement
Readiness



Scalable, Secure
Architectures



Outcome-Driven
Engagements

What We've Delivered Across Housing Authority

Infojini supported various agencies in housing authority with operational efficiency, compliance readiness, and support for high-volume departmental functions.

	Law Department	Operational Improvements Faster document turnaround and improved case coordination across legal operations.	Business Impact Reduced administrative burden on attorneys, stronger case preparedness, and more organized legal workflows.
	Budget & Economics Department	Operational Improvements Improved budget tracking, funding analysis support, and financial reporting coordination.	Business Impact Better financial visibility, stronger planning support, and improved oversight across programs and expenditures.
	Lead Hazard Control Department	Operational Improvements More streamlined inspection of coordination, compliance documentation, and field reporting processes.	Business Impact Improved regulatory readiness, better tracking of abatement activities, and more reliable compliance records.
	Leased Housing Department	Operational Improvements Faster processing of recertification's, lease renewals, and tenant documentation workflows.	Business Impact Reduced delays, improved documentation accuracy, and stronger compliance support during peak volumes.
	Customer Contact Center	Operational Improvements Improved handling of service requests, resident inquiries, and escalation tracking activities.	Business Impact Better response management, improved coordination between departments, and more consistent resident support coverage.
	Customer Contact Center	Operational Improvements Enhanced support for application management, automation initiatives, and enterprise technology operations.	Business Impact Improved operational efficiency, stronger technology support capabilities, and better alignment with modernization initiatives.

North America Operations & Locations

United States & Canada Offices

- ▶ Columbia, Maryland
- ▶ Edison, New Jersey
- ▶ New York City, New York
- ▶ Houston, Texas
- ▶ Dallas, Texas
- ▶ Austin, Texas
- ▶ San Jose, California
- ▶ Los Angeles, California
- ▶ Raleigh, North Carolina
- ▶ Chicago, Illinois
- ▶ Minneapolis, Minnesota
- ▶ Boston, Massachusetts
- ▶ Atlanta, Georgia
- ▶ Toronto, ON
(Remote Location)



US Headquarters

MARYLAND

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Suite B 215 Columbia,
MD 21046

Awards & Certifications



MBE Certifications



Contact Us

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details

