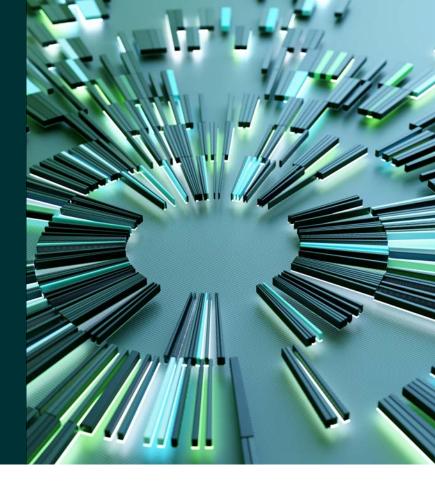




# Simplify device lifecycle management

Unisys Device Subscription Service (DSS)



#### Highlights

Persona-driven demand forecasting and procurement, including flexible financing options

Next-generation, logistics-enabled warehousing and staging to avoid supply chain delays

Asset management and administration, including an evergreen device catalog

Optimized deployment services and data-driven, dynamic technology refresh

Continuous enhanced security via Unisysintegrated Stealth<sup>™</sup> to support the rollout of Zero Trust advanced endpoint protection

Service desk and field support, including tech cafés and vending solutions

Consistent and sustainability-focused asset recovery, redeployment and retirement services

In the modern digital workplace, employees can access company content from virtually anywhere — corporate offices, their homes and everywhere in between. Despite budget constraints and IT resource limitations, organizations must keep up with employees' evolving device and location preferences.

Given how critical corporate devices are for productivity, employees expect minimal interruptions to their work during device refreshes and service interruptions. Workers also require ready access to the latest devices, accessories and features. Research has shown that having the right technology is second only to salary and compensation as a top retention factor<sup>1</sup>.

Unisys Device Subscription Service (DSS) offers device-asa-service, so you can equip employees with the devices they need, when and where they need them. Through our robust partner network, Unisys provisions devices for onboarding, refresh or replacement for your organization.

Unisys will manage your devices — regardless of the models you choose — throughout their entire lifecycles. DSS streamlines asset planning and frees your IT department from time-consuming device management tasks, like refreshing, deploying and supporting devices.

## Device choice

Choose your preferred devices and accessories — our managed service solution is product agnostic.



#### How you benefit

**Better employee experience:** The same research also shows that people who work for organizations that invest in employee experience are more engaged than those who don't — and that lackluster tech support costs five or more hours a week for 73% of the workforce. DSS helps you consistently deliver a seamless and positive employee experience across devices and locations to drive profitability and retention.

**Comprehensive service:** Unisys manages the end-toend service lifecycle of enterprise devices, including demand forecasting, planning, procurement, unified endpoint management, asset recovery and retirement.

**Device flexibility:** Free up IT resources to focus on strategic business initiatives while enjoying more predictable device spend and the flexibility to increase or decrease your fleet of devices as needed. Scale your fleet up or down to meet evolving business requirements.

**Enhanced productivity:** Consistent productivity is a major benefit for those who move to a DSS model. The solution leverages telemetry data to provide dynamic device-refresh planning, ensuring consistent uptime and end-user satisfaction.

**Predictable cost model:** Control IT costs with a predictable cost model and streamlined asset planning. A monthly subscription results in more predictable budgeting of your device fleet, with no upfront costs, and eliminates the challenge of tracking, depreciating and retiring assets.

### Why Unisys?

Unisys is a global technology solutions company that powers breakthroughs for the world's leading organizations. Our solutions — covering digital workplace, cloud, applications and infrastructure, enterprise computing, and business process — help our clients challenge the status quo and create new possibilities.



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## Rely on trusted expertise

Leading industry analysts including ISG, Gartner, HDI and Avasant have recognized Unisys for its superior Digital Workplace Solutions offerings and services, which include DSS.

To explore how Unisys Device Subscription Service can ease device deployment and management, visit us online or contact us today.

1. "From Surviving to Thriving in Hybrid Work: How employee experience defines the digital workplace," HFS Research in partnership with Unisys, 2023.



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